

# KORECALL

## Technical Guide & Installation and Running Manual

**Korecall** Solutions is combination of Hardware and Software. The Hardware part consist of either USB Interface or PCI card which gets installed in USB Port or PCI port of Computer. It is as simple as installing Sound Card or Modem in Computer.

The Software is then installed in Computer. The Software is very user friendly and with open licence software PLUG & PLAY type solution. The Telephone lines are connected in parallel to recording card or device.



### 2-4 USB RECORDER 8-128 PORT PCI CALL RECORDER

**"Korecall"** Telephone recording system is the most advanced total digitalized small-scale internal recording equipment that is researched and developed independently by our parent company after combining every field requirement. It has combined all advantages of other digital recording equipment, The hardware is exquisite and small. It is very convenient to carry & install. According to the internationally advanced development way, the software is developed in the green applied software. To revise the recording interface, dose not need professional person. It's small, easy to use, powerful, and steady.

It can achieve multi-line call record, query and other functions, able to be widely applied in the field of Small, Medium and Big Sized Industries and institutions where all the commitments, talks are made over phone like workshop, call centers offices, Manufacturing units, Branch Offices, Securities and Stock Brokerage Companies, Bank, Civil Aviation, Railways, Electric power dispatching department and telephone service industries.

#### \* **Multi-line call record single computer for as many as 128 lines.**

1. Monitor real-time calls - Current call in progress with single click
2. Query any record on the computer. Search call by number, date, time etc.
3. Non-stop record for 24 hours.
4. Complete Analysis of all the phones, lines etc.
5. Caller ID and dial out number displayed in list.
6. Crystal clear voice clarity.
7. Automatic gain control of record and play to ensure the volume balance of two speakers.
8. Classified management of user right.
9. Record Count
10. Call list print, record sound the document can be converted to format of MP3 and wave.

\*The actual product may differ in look, the features remains the same.

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11. The Client Can manage recording, currently call in progress. Listen to recorded calls etc.
12. Weekly scheduling setup by days and hours for each LINE.
13. Line monitoring through main Computer as well as Client Computer.
14. Easy playback options. Backup to External drives, Network drives, Flash Drives, Pen drive etc.
15. Backup to WAV/MP3 files.
16. Black list option to avoid recording from particular numbers.

### Performance Characteristics:

1. The world's most advanced software exchange technology. More quickly and reliably to transmit data.
2. Fully digital mode for record and playback, Hi-Fi reappearance of the original sound, hard disk of 1G able to record 175 hours.
3. Visual interface: 800\*600 figure resolution display provided. Detailed display of working mode, operation indication and query result record.
4. Record mode: Phone Pickup-Hangup. Call receiving of DTMF and FSK modes supported automatically.
5. Display the Caller and Dialed number live and in records.
6. Quick search: quick search and print of complicated call record, search and print functions of LINE number, call date, phone number, company name.
7. Print function: print the query result by local or network printer.
8. Cycling record: Cycling record according to designated record space and automatic deletion of the earliest record in batches.
9. Call monitor: LIVE - Listen to Current Call in Progress.
10. Parallel operation: record, call record, search and playback in the same time.

### Network function:

Management of the equipment and search and playback of record through network LAN. Safe and Reliable Classified password right management. Industrial-grade machine model and highly reliable components.

### Technical Parameters:

1. Input: 1 to 128 channels increase by 8 or 16 channels
2. Impedance: high impedance >100K ohm
3. Signal-to-Noise: 50dB
4. Frequency response: 300Hz to 3400Hz
5. Digital Mode: GSM
6. Collection speed: 12.5Kbit/s, compression ratio is 5
7. Average search path: 39MS
8. Power Usage: 300W MAX
9. Celtic: +5 to +40
10. Humidity: 5% to 85%

### Minimum PC Requirement:

CPU: No less than C800 / 20G / 128M / Operate system: WIN98/ME/2000/XP/2003/VISTA